



# Terms & Conditions

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## Weekly Rates, Special Packages (Monthly discounts) and Offers

Weekly Rates. Special packages (Monthly Offers) and offers are all 100% non-refundable and non-transferable so please ensure you wish to stay for the full period before booking

## Payment

Payment can be accepted by either cash or credit card (5% surcharge applies) or via our website using a debit / credit card

## What to Bring With You

Linen is provided free of charge Towels are available for hire at a £1.00 charge plus a £5 deposit – damage to linen or towels will be deducted from your deposit

## On check in

Guests will be required to produce photo ID, signing to confirm agreement to terms and conditions of stay and make payment in full

## Responsibilities during Your Stay

We will endeavor to do all that is reasonable to ensure that you, your party and their belongings are safe and secure during your stay, but we cannot accept any liability for any accidents beyond our control or for any loss of your property. We provide lockers at a cost of £1.50 per day plus a £5 key deposit. You will be liable for any loss or damage to our property caused by you or any members of your party and any incurred costs will be paid for by you and/or your group

## Access

There are no restrictions on your movement, however, should you arrive home very late then you should be mindful that others may be resting and that your noise should be minimal. For some larger dorm rooms we do charge £5 for a key deposit

## Catering facilities

The kitchens are to be kept clean at all times. You must clean your dishes after cooking and clean any appliance you have used during food preparation properly. Note that power to our hobs and ovens automatically switch off at 21:00 and back on at approximately 08:00

## Coin operated Laundry

Charges will vary - You are required to purchase your own washing powder and conditioner

## Bathrooms

The bathrooms are to be kept clean at all times. You are expected to purchase all your toiletry items. Please keep your showers to a maximum of 10 minutes

## Smoking

Smoking is not permitted anywhere within the premises. Any guest found smoking within the building will be asked to leave the premises immediately and will not be offered a refund. A smoking area and ashtrays are provided outside in the rear garden area for guests who wish to smoke

## Guest Telephone

Phone is programmed to allow incoming calls only but allow emergency, operator and free phone calls - We recommend that you purchase a phone card

### Guest Behaviour

The comfort, safety and security of our guests is of paramount importance. Any guest(s) who, in the opinion of our staff, compromise the comfort, safety or security of other guests, staff or local residents will be requested to leave the hostel premises and will not be offered a refund. Guests are expected to respect other guests, staff, local residents and property. In the case of groups, the group leaders must ensure that all members of their group behave in an acceptable manner. Failure of any individual group member to do so will result in the expulsion of the whole group

### Children aged under 18

Children aged under 18 will not be accommodated at **SoBo Brighton** unless accompanied by an adult, who will be responsible for the conduct and personal safety of these children at all times

### Theft or malicious damage to property or persons

Police involvement will be swift and immediate. CCTV cameras operating 24/7 and recordings will be provided to Police to assist prosecution

### Miscellaneous

- Upon arrival, we require every individual / member of the group are to sign in, recording their name and address, and show one of the following types of photo identification: passport, drivers licence, student card or National Insurance card. **SoBo Brighton** reserves the right to refuse accommodation if inadequate identification is provided and retain deposits paid
- We reserve the right to refuse any booking(s) without specifying a reason and retain deposits paid
- Guests arriving under the influence of alcohol or evidence of drug use will not be permitted to stay and deposits paid are non refundable
- When an enquiry is made, any information we give out regarding availability is correct at the time of the enquiry. Availability may change and **SoBo Brighton** can only guarantee bookings on receipt of a deposit subject to availability at the time of that payment. If we are unable to honour a reservation any monies paid will be refunded to the individual or group with no further liability on our part

### Payment

In order to secure your booking you must pay us the appropriate deposit depending on the length of your stay. This deposit is refundable upon leaving if your room is in the same condition upon arrival, no missing items, no damage to the property has been caused and all payments are up to date. Upon arrival you will have to pay for your whole stay in advance. Please note that there is a 5% surcharge on all card payments

### Check In and Check out times

**Check in time is after 3:00pm**

**Check out time is 10:00am**

Early check maybe possible and a fee will be agreed upon check in

You may stay longer if your room is not booked at a charge of £2.50 per person per hour or part hour- We reserve the right to recover fees using card details held or from deposits for late check out

**Reception opening hours: (time may vary and latest times are posted on notice boards)**

**Mon > Sun: 10:00 - 22:00**

**Staff are available on site 24/7**

### Upon Departure

On the day of departure, the room will be inspected again for damage

Damage includes, but is not limited to, any of the following:

- Broken furniture such as bunks, beds, cupboards, tables and chairs
- Broken windows
- Damaged light fittings and globes
- Graffiti or defacing of walls, beds, etc.
- Fire extinguishers being tampered with or used unnecessarily will result in £75.00 deduction per unit discharged
- Your deposit will be returned in full so long as there is no damage and the room is left clean and rubbish free

- We reserve the right to recover fees using card details held or from deposits held for late checkout / damage and / or cleaning – Full details will be held in the form of photos / videos/ invoices for repairs / replacement items / cleaning costs and can be made available upon request
- We reserve the right to recover fees using card details or from deposits held from any guest for loss of payment where a door pin code has been passed to a third party who has then made use of goods or services i.e. staying without permission to do so
- We may consider legal action to recover our full costs for any damage that is caused to our property / fixtures and fittings

## Tariffs and Refund Summary

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### Weekly Rates, Special Packages and Offers

Weekly Rates are **100% non-refundable** and non-transferable so please ensure you wish to stay for the full 7/14/21/28/35 days before paying or consider paying by the day

### Payment for your stay

Payment can be accepted by either cash or credit card (5% surcharge applies) or via our website using a debit / credit card. We can only accept UK pounds and no other currency

### Linen / Towel charge

Linen is provided free of charge– damage to linen will be deducted from your deposit

### Lockers / Office storage

We provide Lockers / Storage at a cost of £1.50 per day - Items are left at owners risk and we except no responsibility for any loss from lockers. Storage is for a maximum of four weeks after which we reserve the right to dispose of any unclaimed items or sell them to pay for outstanding storage fees – Deposits rates are posted in main office. Upon checkout bags maybe left with us for collection later at a rate of £1 per bag / case

### Your Deposit

This deposit is refundable upon leaving if your room is in good condition, no missing items, no damage to the property has been caused and all payments are up to date. Deposit return time 7 > 10 days

### Cancellations, No-Shows and Changes to your booking

**Cancellations must be made by e mail us directly to [info@roomsinbrighton.co.uk](mailto:info@roomsinbrighton.co.uk)**

**Hostelworld Cancellation Policy** - 24 hours notice prior to stated arrival time (or 10am if not stated) is required

**Hostelbookers Cancellation Policy** - 48 hours notice prior to 10am on the day of arrival is required - for group bookings of four people or more we require 7 days notice - In the event of a no-show without cancellation we reserve the right to charge your credit card to a maximum of your first two night's stay. An admin fee of 10% will be charged for all cancelations

**SoBo Cancellation Policy – bookings made direct by telephone or via SoBo website** - 48 hours notice prior to 10am on the day of arrival is required - for group bookings of four people or more we require 7 days notice - In the event of a no-show without cancellation we reserve the right to charge your credit card to a maximum of your first two night's stay. An admin fee of 10% will be charged for all cancelations

### SoBo Brighton

10 – 11 Seafield Road  
City of Brighton & Hove  
East Sussex BN3 2TN  
United Kingdom

Reception N° (01273) 323097 / 207089 /206070 E mail: [info@roomsinbrighton.co.uk](mailto:info@roomsinbrighton.co.uk) Web: [www.roomsinbrighton.co.uk](http://www.roomsinbrighton.co.uk)

## Acceptance of the Terms & Conditions

You will be asked to sign that you have read and agree to our terms and conditions upon check in

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Guests are bound by our latest copy  
Our terms and conditions may change from time to time  
Please ask reception for latest copy

# Bus, Coach, Train, Taxi & Parking Information

## From Hove Station

**Walk:** You can walk to SoBo from Hove station – we are just 5-10 minutes away!

**Bus:** If you really want to you can get the N<sup>o</sup>7 bus from Hove station straight down to George Street and walk down to SoBo. Ask your bus driver to let you know when you are at George Street. For Brighton bus timetables and details see [buses.co.uk](http://buses.co.uk).

**Taxi:** You may also get a Taxi from Hove station.

## From Brighton Station

**Bus:** You can catch the N<sup>o</sup>7 bus from Brighton station – then get off at the George Street bus stop in Hove. Ask your bus driver to let you know when you are at George Street. For Brighton bus timetables and details see [buses.co.uk](http://buses.co.uk).

## From Poole Valley Bus Stop

**Bus:** You can get a N<sup>o</sup>7 bus from the bus stop close to Poole Valley (on The Steine), then get off in Hove at the George Street bus stop and walk to SoBo. Ask your bus driver to let you know when you have arrived at the George Street bus stop. You may also get the N<sup>o</sup>49 bus to Church Road in Hove and then walk to **SoBo Brighton**. For more information see [buses.co.uk](http://buses.co.uk).

## From Gatwick Airport

**Bus:** From Gatwick airport you can get a National Express bus to Poole Valley in Brighton. The bus takes approximately 1 hour. See bus information at [www.buses.co.uk](http://www.buses.co.uk)

**Train:** You can also get a direct train from Gatwick to Brighton train station. The train takes approximately 45 minutes. See train information at [www.thetrainline.com](http://www.thetrainline.com)

**Taxi** You can get a taxi from Gatwick airport to Brighton – see [Google](http://Google) for a taxi search and to get a price quotation.

## From Heathrow Airport

**Bus:** From Heathrow airport you can get a National Express bus to Poole Valley in Brighton. See bus information [here](#)

\*Train:\*You can also get a train from Heathrow to Brighton train station. [See train information here](#)

**Taxi** You can get a taxi from Heathrow airport to Brighton – see [Google](http://Google) for a taxi search and to get a price quotation.

**Parking outside SoBo Brighton is for permit-holders only during the daytime. You may, however, park during the evenings (from 8pm – 8am)**

Alternative parking options:

A. Tesco Super Store– minimum spend of £5 required for free parking.

Directions

(see [http://maps.google.com/maps?f=d&source=s\\_d&saddr=50.82831,-0.175846&daddr=11+Seafield+Road,+Brighton&hl=en&geocode=&mra=dme&mr-cr=0&mrsp=0&sz=17&sll=50.8272,-0.17335&sspn=0.004791,0.009624&ie=UTF8&z=17](http://maps.google.com/maps?f=d&source=s_d&saddr=50.82831,-0.175846&daddr=11+Seafield+Road,+Brighton&hl=en&geocode=&mra=dme&mr-cr=0&mrsp=0&sz=17&sll=50.8272,-0.17335&sspn=0.004791,0.009624&ie=UTF8&z=17) )

B. Parking bays along the seafront:

**Kingsway**

Directions

(see [http://maps.google.com/maps?f=d&source=s\\_d&saddr=11+Seafield+Road&daddr=50.825999,-0.185094&hl=en&geocode=&mra=dme&mr-cr=0&mrsp=1&sz=15&sll=50.828846,-0.184793&sspn=0.019165,0.038495&ie=UTF8&z=15](http://maps.google.com/maps?f=d&source=s_d&saddr=11+Seafield+Road&daddr=50.825999,-0.185094&hl=en&geocode=&mra=dme&mr-cr=0&mrsp=1&sz=15&sll=50.828846,-0.184793&sspn=0.019165,0.038495&ie=UTF8&z=15) )

<b>1 hour</b>	£1.00
<b>2 hours</b>	£2.00
<b>3 hours</b>	£3.00
<b>4 hours</b>	£4.00
<b>6 hours</b>	£6.00
<b>9 hours</b>	£9.00

**King Alfred**

Directions

(see [http://maps.google.co.uk/maps?f=d&source=s\\_d&saddr=11+Seafield+Road,+Brighton&daddr=Kingsway+Hove,+BN3+2WW+\(The+King+Alfred\)&hl=en&geocode=%3BCRCBUB-1Kc6MFSyIBwMdgkX9\\_yHsoYvyE5j\\_cg&mra=pe&mr-cr=0&mrsp=0&sz=17&sll=50.825742,-0.177498&sspn=0.009583,0.019248&ie=UTF8&z=17](http://maps.google.co.uk/maps?f=d&source=s_d&saddr=11+Seafield+Road,+Brighton&daddr=Kingsway+Hove,+BN3+2WW+(The+King+Alfred)&hl=en&geocode=%3BCRCBUB-1Kc6MFSyIBwMdgkX9_yHsoYvyE5j_cg&mra=pe&mr-cr=0&mrsp=0&sz=17&sll=50.825742,-0.177498&sspn=0.009583,0.019248&ie=UTF8&z=17) )

<b>1 hour</b>	£0.50
<b>2 hours</b>	£1.10
<b>3 hours</b>	£1.30
<b>4 hours</b>	£1.60

C. NCP Parking— These car parks are located in Church Street, Churchill Square, North Road and Russell Road. [www.ncp.co.uk](http://www.ncp.co.uk)

D. Unrestricted parking begins on Glendor Road Hove – directions below

(see [http://maps.google.co.uk/maps?f=d&source=s\\_d&saddr=bn3+2tn&daddr=Unknown+road+to:Glendor+Rd,+Hove,+East+Sussex+BN3,+UK&geocode=%3BFXmOBwMdZwXg\\_w%3BFUCWBwMd2QT9\\_w&hl=en&gl=uk&mra=ls&via=1&dirflg=w&sll=50.828625,-0.18495&sspn=0.006614,0.027509&ie=UTF8&ll=50.827057,-0.185781&spn=0.006614,0.027509&z=15](http://maps.google.co.uk/maps?f=d&source=s_d&saddr=bn3+2tn&daddr=Unknown+road+to:Glendor+Rd,+Hove,+East+Sussex+BN3,+UK&geocode=%3BFXmOBwMdZwXg_w%3BFUCWBwMd2QT9_w&hl=en&gl=uk&mra=ls&via=1&dirflg=w&sll=50.828625,-0.18495&sspn=0.006614,0.027509&ie=UTF8&ll=50.827057,-0.185781&spn=0.006614,0.027509&z=15) )

For more information see, <http://www.brighton-hove.gov.uk/index.cfm?request=b1000033>

#### Bus Information

[www.buses.co.uk](http://www.buses.co.uk)

George Street Hove and Brighton City Centre: 1, 1A, 2, 2A, 5, 5A, 5B, 6, 7, 20, 25A, 46, 49, 49A, 81, 81C, N7, N25, N98

Weekly Bus Passes can be purchased from selected off-licenses and One Stop Travel Stop

Day Tickets £1.80 (One Trip) or Day Saver is £3.60 (Unlimited)

#### Train/Rail Information

[www.thetrainline.com](http://www.thetrainline.com)

Our nearest station is Hove

#### Taxi Numbers

01273 202020

01273 205205

01273 414141

Our nearest station is Hove

**Information provided in good faith but you should make your own enquiries regarding its accuracy**

**Contact**

SoBo Brighton

Lower Ground Floor Entrance

11 Seafield Road

HOVE

East Sussex

BN3 2TN

United Kingdom

**Reception Tel: +44 (0) 1273 323 097 / 20 70 89 / 206070**

**Emergency Mobile: +44 (0) 7773 309145**

**E Mail** — [info@RoomsInBrighton.co.uk](mailto:info@RoomsInBrighton.co.uk)

**Skype** — sbhbrighton